Pario DiaperSealer™ Troubleshooting Guide

Having an issue with your DiaperSealer? Try the steps below.

Blinking Red Light (Jam or Seal Error)

What it means: Something may be blocking the seal/cut mechanism.

1. Push the diaper fully below the illuminated Seal Line. Make sure no diaper tabs, wipes, or loose material extend above it.
2. Confirm the bin is not full.
3. Remove the bin drawer and check for anything blocking the mechanism. Keep hands away from the seal/cut area.
4. Close the bin drawer securely and check whether the light returns to solid green.

Solid Red Light (Lid or Bin Open)

What it means: The lid or bin drawer may not be fully closed.

1. Check the lid for obstructions. Do not force it closed by hand.
2. Make sure the front bin drawer is fully seated.
3. Wait for the solid green READY light.

Lid Won’t Open When Waving (Manual Mode Active)

What it means: The unit may be in Manual Mode, which disables the motion sensor.

1. Wave over the sensor. A blue double blink indicates Manual Mode.
2. Press the Main Button to open the lid.
3. To return to Hands-Free Mode, press and hold the Main Button for 4 seconds.

Lid Reopens Instead of Sealing

What it means: The lid may have been pushed closed by hand.

1. If you pushed the lid closed by hand, pressing the Main Button will open it again.
2. With the lid open, press the Main Button once to close it and Seal + Cut.
3. Always allow the lid to close automatically. Do not push it closed by hand.

Unit Takes Longer to Reset

What it means: The unit needs additional time to cool after multiple consecutive Seal + Cut cycles.

1. Wait for the solid green READY light before starting another cycle.
2. Resetting may take longer after repeated cycles. After six consecutive cycles, the unit requires a 30-minute rest period.
3. Do not unplug the unit to try to bypass the rest period.

Cartridge Won’t Stay Clipped In

What it means: The cartridge clips may not be fully latched.

1. Open the lid and remove the cartridge.
2. Gently pull the clip outward on the refill cartridge itself to help it seat and latch properly.
3. Reinsert the cartridge and push down until it clicks into place on both sides.

Unit Won’t Respond / Buttons Not Working

What it means: Child Lock Mode may be active.

1. A solid orange light indicates Child Lock Mode is ON.
2. Press and hold the Main Button and Light Button together for 4 seconds to turn it off.

Unit Still Stuck or Unresponsive?

What it means: If the steps above do not resolve the issue, and the unit is not in a normal resetting/rest period:

1. Unplug the unit from the wall outlet.
2. Wait a few seconds, then plug it back in.
3. Wait for the solid green READY light before using the unit.

Still need help? Call Pario Customer Support at **877-PARIO12** (US/Canada) or visit **www.diapersealer.com** for FAQs and support.

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